EMERGENCY RESPONSE

FEEDBACK REPORT

ROHINGYA EMERGENCY

The Ark
Media ● Enterprise ● Community Hub

GLASGOW CENTRAL MOSQUE

UK Charity No. 1128341
Our Vision

A sustainable world through empowered people and strong communities.

• It drives us to ensure the work we do for our beneficiaries has lasting impact, whilst also considering the robustness of the organisation and its practices.

• It drives us to ensure we are enabling our beneficiaries to care for themselves and not be dependent on charity in the future, whilst also considering building the capacity of the team tasked to deliver the work.

• It drives us to ensure we are involving stakeholders and bringing people together to better build the societies we serve, whilst ensuring we nurture relationships and collaborate for greater productivity.

It is "Team Work That Makes The Dream Work", after all.

Our Mission

• To deliver short and long term interventions to needy communities with competence and compassion.

• To develop a knowledgeable, empowered leadership team at Penny Appeal.

• To ensure self-reliance and sustainability in the communities we serve wherever possible.

• To engage with the community and in the sector to build capacity, model best practices and enhance relationships.

• To have a significant presence digitally, locally, nationally and globally for programmes and fundraising.

Our Values

• Professionalism and passion in our work.

• Building trust in our team and ambition for our mission.

• Respect, integrity and innovation in our approach.

• We believe in people - our beneficiaries, our donors, our team and our stakeholders.

• We believe in relationships and building communities.

• We believe in leaving a legacy and impact that makes positive change in the world.

• We believe everyone has a role in making this happen.
Penny Appeal was set up in 2009 to provide poverty relief across Asia, the Middle East and Africa by offering water solutions, organising mass feedings, supporting orphan care and providing emergency food and medical aid. Since then we have transformed lives and empowered communities around the world, helping to break the poverty cycle and build brighter futures. Our work and our teams have grown considerably in the past few years, allowing us to launch many new campaigns and work in even more crisis-hit countries.

All our projects are carefully constructed and designed to be accessible and effective. They are a blend of emergency support, short-term relief and longer-term sustainable interventions. This multi-focus approach means we can save lives immediately, improve situations in the coming days and weeks, and transform communities for years to come, always giving desperate people the support they need depending on their situation.

**Breaking the Cycle**

Generations of communities are caught in a never ending cycle of poverty due to the inability to break free without a helping hand.

Penny Appeal interventions are designed to break the cycle of poverty - a small change making a BIG difference to the lives of many.

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**Sustainable Development Goals**

1. *No Poverty*
2. *Zero Hunger*
3. *Good Health and Well-being*
4. *Quality Education*
5. *Gender Equality*
6. *Clean Water and Sanitation*
7. *Decent Work and Economic Growth*
8. *Industry, Innovation and Infrastructure*
9. *Reduced Inequality*
10. *Sustainable Cities and Communities*
11. *Sustainable Cities and Communities*
12. *Sustainable Cities and Communities*
13. *Partnerships for the Goals*
14. *Life Below Water*
15. *Life on Land*
16. *Peace, Justice and Strong Institutions*
17. *Responsible Consumption and Production*
18. *Climate Action*
19. *People, Planet, Prosperity*
WHAT IS EMERGENCY RESPONSE?

Since Penny Appeal began, we have distributed over 17 million lifesaving meals worldwide, and protected thousands of families from the devastating effects of natural disasters and conflict.

From earthquakes to droughts and famine, we are among the first to arrive when an emergency strikes in the UK and overseas, and remain until livelihoods are restored.

Penny Appeal always strives to respond to disasters as they happen globally. However, we want to grow our capacity to deliver so we can work even quicker, and orchestrate a sustainable impact for more people than ever before. To do this, we need your donations.

We have responded to emergencies including in the following countries:

**UK, Palestine, Syria, Haiti, Myanmar, Philippines, Nepal, Pakistan, Horn of Africa, Iraq, Sudan, Kenya, Somalia, Ethiopia, Bangladesh, Sierra Leone.**

The length of our emergency intervention depends on the situation. As soon as an emergency strikes, there is an urgent need for aid. Penny Appeal dedicates this period to providing life saving aid to help people with their immediate needs.

Following this, ongoing support and sustainable aid is required to help people rebuild lives. We respond rapidly in each situation and aim to provide aid until we alleviate the negative effects of the crisis.

Penny Appeal ensures that methods of aid provision are adapted to each individual crisis; this means there is not a definitive list of the aid we distribute.

The aid we offer usually covers the life-saving necessities of an emergency response phase including:

- Food
- Clean water
- Shelter
- Health and hygiene kits
- Medical care
The influx of Rohingya refugees has pushed aid services in Bangladesh to the brink, with established camps already beyond capacity. The UN refugee agency (UNHCR) has pleaded for assistance, saying it needed more land so it could set up new camps to accommodate refugees who were arriving hungry, traumatised and in need of medical assistance. "Most have walked for days from their villages — hiding in jungles, crossing mountains and rivers with what they could salvage from their homes," the agency said in a statement. "An unknown number could still be stranded at the border."

Our needs assessments and interviews have shown that the people in Rohingya are in desperate need of food and shelter. To address this, Penny Appeal has distributed a number of Food Packs and Emergency Shelter in Rohingya.

Thanks to the generous donation from The ARK and Glasgow Central Mosque Penny Appeal was able to deliver Food Packs and Emergency Shelter for the people of Rohingya.
With your help we have managed to deliver **724 Food Packs**.

The Food Packs contained the following:

<table>
<thead>
<tr>
<th>FOOD</th>
<th>UNIT DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rice</td>
<td>10KG</td>
</tr>
<tr>
<td>Lentils (2 different kinds)</td>
<td>4KG each</td>
</tr>
<tr>
<td>Soya beans</td>
<td>2KG</td>
</tr>
<tr>
<td>Olive oil</td>
<td>4 Litres</td>
</tr>
<tr>
<td>Bag of onions</td>
<td>5KG</td>
</tr>
<tr>
<td>Sugar</td>
<td>2KG</td>
</tr>
<tr>
<td>Salt</td>
<td>2KG</td>
</tr>
<tr>
<td>Suji</td>
<td>5KG</td>
</tr>
</tbody>
</table>
EMERGENCY RESPONSE

HOW HAVE YOU HELPED?

FOOD PACKS

FOOD DISTRIBUTION TRUCK

FOOD DISTRIBUTION
EMERGENCY RESPONSE

HOW HAVE YOU HELPED?

FOOD PACKS

FOOD DISTRIBUTION

FOOD PACK CONTENT
As a result of the difficulties faced in Myanmar even for NGOs, we are in Phase 2 of setting up the emergency shelter. Penny Appeal have received permission and the next phase of constructing will begin. We will make it a priority to give you an update once the shelters are constructed. Thanks to the donation of The ARK and Glasgow Central Mosque we will be able to construct 14 shelters that will provide safety, warmth and a roof over the head for many families. The shelters

<table>
<thead>
<tr>
<th>ITEMS</th>
<th>UNIT DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Tent / Shelter Materials</td>
<td>One per family</td>
</tr>
<tr>
<td>(Corrugated galvanized iron sheets,</td>
<td></td>
</tr>
<tr>
<td>bamboos, mortal blocks, iron rods)</td>
<td></td>
</tr>
<tr>
<td>Floor mats (per tent)</td>
<td>3</td>
</tr>
<tr>
<td>Floor bed sheets (per tent)</td>
<td>1</td>
</tr>
<tr>
<td>Blankets (per tent)</td>
<td>2</td>
</tr>
<tr>
<td>Mosquito Nets (per tent)</td>
<td>1</td>
</tr>
<tr>
<td>Cooking Kit Set</td>
<td>Cutlery</td>
</tr>
<tr>
<td>Cooking Stove (per family)</td>
<td>One per family</td>
</tr>
</tbody>
</table>
As a charity, we invest time building resilience programmes to enable communities to adapt to sudden environmental or political shocks.

Violent clashes made the Rohingya community one of the world’s most persecuted minorities. Penny Appeal worked in refugee camps in Indonesia, Bangladesh and India, as well as inside Myanmar directly, to provide stability and security for those affected.

Penny Appeal is prioritising five key areas of critical need in our response in Cox’s Bazar across the following refugee camps: Balukhali, Hakimpara, Mainnerghona and Leda.

These are:

• Food and key nutrients.
• Clothes, hygiene products and prioritised NFI (Non Foof Items).
• Access to medical care, supplies and protection based infrastructure and facilities;
• Access to shelter and shelter upgrade.
• Protection mainstreaming and community empowerment focusing on women as decision makers and leaders.
• We are addressing these needs from a relief perspective, incorporating elements of sustainability and partnership to ensure better coordination on the ground.

**Beneficiaries**

Penny Appeal prioritises support to newly arrived refugees as well as specific vulnerable groups, such as women, children and the elderly. As the situation is ever-changing, Penny Appeal will take leadership from other coordinating bodies to ensure programme focus and support is given to those who are not receiving aid from other agencies.
Penny Appeal will continue to work with the people of Rohingya with the help of our donors.

Current overview:

- Over 622,000 new arrivals in need of urgent assistance.
- 58 million litres of safe water needed every day.
- Over 300,000+ emergency shelters are needed.
- Shelter upgrade kits in preparation for monsoon season
- Primary Health Care (PHC) across all new settlements needs to be up scaled
- Provision of safe spaces for children and women to protect them from violence and exploitation, an estimated 250,000 refugee children are at risk.
- Over 400,000 school age children in need of accessing a safe and protective learning environment.
- Need for non-food items (clothes, hygiene, household items, water storage, winterization kits especially for new born and children, low fuel).
Here are some of our accomplishments:

**Primary Healthcare Services**

We are providing primary health care by way of *two* temporary medical camps in Hakimpara and Balukhali. Camp residents can access medical assistance inclusive of diagnostics, medication and necessary first aid.

We have furthermore established referral pathways for longer term care and secondary health assistance.

The health workers prioritise their outreach to pregnant women, which are identified by red fabric attached to the top of dwellings, and gunshot wounds are highlighted by yellow fabric. This makes their rounds much more efficient.

As part of their daily rounds, the health workers will typically visit between 250 and 300 dwellings per day. Furthermore, they will attempt to direct and inform people of where the health post is located. The health post itself has space for private examinations by a doctor and is located on an accessible and visible pathway near the entrance to the camp.

The majority of the health post's visitors are women and children, with treatments commonly given for skin conditions, fever and diarrhoea.
Child Friendly Spaces

We have two established child friendly spaces where children can play and learn in a safe and secure environment. These spaces are being used for other activities such as counselling and hygiene awareness.

Each session is split into two parts, with two hours dedicated to learning and one hour dedicated to play.

As part of the educational segment, children are taught the basics of hygiene, through hygiene awareness training.

As the camps aren’t always the safest and cleanest places for children to be, this kind of training can be lifesaving and it reduces the risk of children contracting different diseases.

Each session has space for fifty children and is organised by Penny Appeal and partners within the camps.
**Water**

Water is a big problem within some of these camps as tube wells cannot be dug in these areas, since the Government will not allow permission, therefore making it difficult to access water for many.

A flexible approach to water and sanitation provision is applied due to the different terrain across camps and contexts.

Deep Tube Well and Shallow Tube Wells will be provided where possible and where permission allows. In addition to this, we are ensuring distribution of water through a tanker provision and providing large jerry cans for suitable storage. Water trucking is a temporary measure until tube wells can become available.

Latrines and wash rooms are being constructed to ensure women can tend to their needs with privacy and safety. We are working alongside the communities who live in close proximity to the facilities to ensure they are managed and remain functioning and clean.
**EMERGENCY RESPONSE**

**COST BREAKDOWN**

<table>
<thead>
<tr>
<th>BENEFICIARIES</th>
<th>PROJECT</th>
<th>PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rohingya People</td>
<td>Food Packs</td>
<td>£36,200</td>
</tr>
<tr>
<td>724 food packs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rohingya people</td>
<td>Shelter</td>
<td>*£42,000</td>
</tr>
<tr>
<td>14 shelters</td>
<td></td>
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</tbody>
</table>

*(Penny Appeal covered additional £11.45)*

Total - £78,200

**CONTACT DETAILS**

Ridwana Wallace-Laher  
Partnerships Manager

THANK YOU

Thanks to your donation, Penny Appeal has been able to provide the community of Rohingya with Emergency Food packs and Shelter. Please feel free to share this good news about the work you have made possible with your family and friends and don't hesitate to contact us, should you have any questions about the project.

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**E:** ridwana.wallace-laher@pennyappeal.org